

# NORSK

# LIMITED WARRANTY

## LIMITED WARRANTY

Norsk, Inc (the Warrantor) warrants each Norsk branded LiFePO4 battery sold by Norsk, Inc. or any of its authorized dealers, distributors, and Original Equipment Manufacturer (OEM) partners to be free of defects for 10 years from the date of sale as determined by the customer's proof of purchase and/or warranty registration. Within the first 3 years of the warranty period, subject to the exclusions below, Norsk will repair or replace the battery or parts which are determined to be defective. After 3 years and up to 10 years, Norsk will offer the customer a pro-rated discount to repair or replace the battery or parts determined to be defective. The pro-rated discount is determined based on the year within the warranty period which is reduced by 10% each year until depleted. Repair costs are based on current prices at the time of the offer. Replacement cost is determined as the greater of either the list price at the time of the offer, or the original MSRP of the product. Norsk Inc. reserves final discretion on all warranty claims and the right to modify this warranty at any time without written notice.

## NON-TRANSFERABLE

This Limited Warranty is offered to the original purchaser and is not transferable to any other person or entity.

## EXCLUSIONS

Norsk Inc. has no obligation under this Limited Warranty for Product subjected to the following conditions (including but not limited to):

- Damage due to improper handling and/or installation. For example, loose terminal connections, incorrect wire/cable sizing, incorrect connections, reverse polarity.
- Damage caused by physical impact.
- Environmental damage including (but not limited to) exposure to extreme temperatures, storage conditions outside manufacturer recommendations, water damage, fire, freezing.
- Damage resulting from exposure to saltwater without use of proper dielectric grease and terminal covers.
- Damage due to improper maintenance including (but not limited to) terminal connections affected by corrosion or debris.
- Any attempt to open, modify, or tamper with the battery.
- Damage caused by over-charging/discharging, under-charging/discharging or use of improper charger.
- Reverse polarity connections.
- Damage caused by using the battery for applications outside intended design, including starting motors.
- Failure to use surge limiting device in applications such as over-sized inverter/charger rated 3500 Watts or greater, and air conditioners having a locked rotor startup current.
- Damage caused by storing battery in a low state of charge.
- Damage caused by not charging battery for an extended period of time (check and charge if necessary at least once every 3 months)
- Damage caused by battery operation outside of their intended use.